

Privacy Policy

This website is the property of DOCOMO interTouch (Pte Ltd) ("DOCOMO interTouch") (Company Number 199906152N), 79 Anson Road, #10-03, Singapore 079906. Our telephone number is +65 6220 9692 and we may be reached by e-mail for questions regarding our privacy policy at info@docomointertouch.com.

This Privacy Policy applies to DOCOMO interTouch and its related bodies corporate.

Personal information and the service

DOCOMO interTouch's core business is the provision of an Internet access service. For the purposes of this Privacy Policy, this is referred to as "the Service". This Privacy Policy applies to "personal information" we collect from users of the Service and our website (referred to as "users" or "visitors") in order to provide the Service, or in connection with providing the Service. For the purposes of this Privacy Policy, "personal information" is information that is capable of identifying individuals - i.e. users of, or visitors to, our website or Service.

Your privacy

Your privacy is very important to DOCOMO interTouch and we will act in a responsible manner with respect to any personal information that we may collect from you. Our policy is that personal information that you have supplied to us should only be used to provide you with the Service or other services that you have requested, or to help us provide a better service to you.

The following explains our information handling practices for this website and hence for the provision of the Service (and other services that may be requested by users or visitors).

Collection of personal information


DOCOMO interTouch collects personal information directly from users of its website and Service, and our policy is to collect only personal information that is needed for a particular purpose.

In order to provide users or visitors with the Service, we collect personal information that is provided to us as part of our voluntary registration system (through our website and the Service). Also, we often need to collect other personal information through our website and Service for system performance, administration and security purposes (i.e. so that users can receive the Service). Examples of the personal information we collect are set out below.

DOCOMO interTouch collects personal information and other information from our users at several different points on our website and in the Service. DOCOMO interTouch automatically collects and/or tracks (1) the home server domain names, e-mail addresses, type of client computer, IP address and type of Web browser of users of our Service, (2) the e-mail addresses of visitors that communicate with DOCOMO interTouch via e-mail, (3) information knowingly provided by the visitor in online forms, registration forms, surveys, and contest entries, and (4) information on what pages the visitor accesses.

Use of personal information

Personal information collected by DOCOMO interTouch will be used by DOCOMO interTouch to provide users with the Service (as requested). We may also use personal information to keep users informed about the Service and to notify users about new products or services from time to time. Unless a user tells us otherwise (by "opting out", as discussed below) a user's name, postal and e-mail addresses, and phone numbers may be added to our databases and used for future calls and mailings regarding site updates, new products and services and upcoming events.

A decorative graphic at the bottom right of the page, consisting of a thick red curved shape and a thin grey curved shape overlapping it.

Also, unless a user tells us otherwise, we may also use personal information about that user:

- for editorial and feedback purposes and for other marketing and promotional purposes; and
- to analyse users' behaviour when they visit our web-site and Service, for product development and content improvement, as well as for customisation of the contents and layout of our website and Service.

In this context, our aim is to ensure that the Service and our website are relevant to the needs of users, and to provide a more customised Service.

Collection and use of other information

We use IP addresses to analyse trends, administer the site, track the general movements of users of the Service, and to gather broad demographic information. Information about visits to the site will be aggregated with demographic information. However, as IP addresses are not linked to personal information by us, they are referred to here for completeness only.

Disclosure / Sharing of information

We will not sell, share or rent this personal information to others. However, from time to time, we disclose personal information for the purposes listed below subject to the applicable laws.

Sometimes, we may disclose personal information to third party contractors to whom we contract out limited and specialised functions (e.g. mailing houses). However, if we do so, we only disclose personal information that the relevant contractor needs to provide the service to DOCOMO interTouch. Also, we take steps to ensure that our contractors handle personal information in accordance with this Privacy Policy, and do not use or disclose personal information for any purpose other than the provision of services to DOCOMO interTouch.

We partner from time to time with other parties to provide specific services. When the user requests to receive these third party services, we will share all contact information necessary for these third parties to provide these services to the relevant user (with the consent of the relevant user). DOCOMO interTouch will disclose only information knowingly and voluntarily disclosed by users. These third parties are not allowed to use personal information except for the purpose of providing these services. Sometimes, DOCOMO interTouch may also share aggregated demographic information with our partners and advertisers, but such information will not result in identification of any individual being.

Otherwise, our approach is to disclose personal information only if required or authorised by law (e.g. to local or international law enforcement agencies).

Opt Out

Visitors may opt out from having personal information about them used by DOCOMO interTouch for secondary purposes (e.g. marketing of related products or services), or disclosed to third parties who offer other services to users. To opt out, visitors need to make their request by contacting DOCOMO interTouch via postal mail, e-mail or telephone (as listed at the start of this Privacy Policy).

Surveys and contests

From time-to-time, our website and Service may request personal information from users via surveys or contests. The provision of this information is optional (i.e. users only need to provide it if they wish to participate in the survey or to enter the contest or competition). Personal information requested may include contact information (such as name and address), and demographic information (such as country, age level). Contact information will be used to notify the winners and award prizes. Survey



information will be used for purposes of monitoring or improving the use and satisfaction of our website and our Service.

Cookies

DOCOMO interTouch does not currently, but may in the future, place Internet cookies on visitors' hard drives. Internet cookies save certain information about the visitor including the pages of the DOCOMO interTouch website viewed by the visitor, and the advertisements viewed or clicked by the visitor. When the visitor revisits the DOCOMO interTouch web website, DOCOMO interTouch may recognise the visitor by the Internet cookie and customise the visitor's experience accordingly. Visitors may decline the Internet cookie by using the appropriate feature of their Web client software, if available.

Consent to transfer of data

As outlined in the DOCOMO interTouch Terms of Use, with the consent of users, our practice is to store personal information in centralised servers that are located in Singapore. This is why, when users first requested to be provided with the Service, they are asked to consent to the transfer of personal information from the country in which they are provided with our Service, to Singapore. In order for DOCOMO interTouch to continue to provide the Service, ongoing consent is required.

If you are a user who no longer wishes to provide us with consent for this trans-border transfer of your personal information, please contact us (using the contact details at the start of this Privacy Policy) and we will cease to provide you with the Service.

Access and correction

If you are a user of our web website or Service, and you would like to seek access to personal information that DOCOMO interTouch holds about you, you can do so by contacting DOCOMO interTouch by e-mail at info@docomointertouch.com.

DOCOMO interTouch's policy is to consider all requests for access in a timely way, and to provide users with a way of ensuring that personal information that is held about them is up to date and accurate. If you make an access request, we will contact you to discuss the type of access you require (for example, to confirm whether you are seeking access to particular information, and whether you would like to receive electronic access).

DOCOMO interTouch may charge for the cost of providing access, but such charges are only aimed to cover the cost of providing access.

If you are a user, you may update your DOCOMO interTouch profile at any time by using the contact details at the start of this Privacy Policy.

Security

DOCOMO interTouch has gone to considerable measures to ensure that our system is secure, and that the personal information we hold is protected from risks such as unauthorised access, modification or disclosure. We use a variety of security technologies and procedures to do this. Further, and as outlined in the [Legal Disclaimer](#), access to and use of password protected and/or secure areas of the web website is restricted to authorised users only.

However, use of the Internet can never be completely secure, so this is something to remember when you are using the Internet as part of the Service, and generally.

Links

This website and Service contains links to other sites. Please be aware that DOCOMO interTouch is not responsible for the privacy practices of such other sites. We encourage our users to be aware of



this when they leave our website or Service and to read the privacy statements of every website that collects personal information. This privacy policy applies solely to information collected by this website and Service, and does not apply to other websites operated by third parties.

Contacting website users

DOCOMO interTouch reserves the right to contact site visitors regarding this Privacy Policy, or any other policies or agreements relevant to site visitors or users.

Notification of changes

DOCOMO interTouch reserves the right to change this Privacy Policy at any time by notifying visitors of the existence and location of the new or revised privacy policy, which notice shall be posted on this website and the Service. We will use information in accordance with the privacy policy under which the information was collected.

Contacting interTouch

If you have any questions about this privacy statement, our practices or your dealings with this website, you can contact DOCOMO interTouch via: info@docomointertouch.com

